CHRIS KENNEDY
San Francisco Bay Area, California

+1 (510) 459-0796   **chrisdken@berkeley.edu**

TECHNOLOGY, OPERATIONS, SECURITY, LEADER

SaaS, Tech, DevOps/SRE, Delivery, Platform Eng, Cyber, Operations C-Level Executive
Startups, Higher Ed, Science, Government, Bio/Pharma/HealthTech Industries

*Hands-on leader of end-to-end tech, devops, platform eng, and cyber. O*ver 20+ years of leadership expertise with established success as a CIO, CISO and SVP of Startup, SaaS, US Federal and Fortune 100 orgs. Proven track record of increasing margin, driving growth, and improving customer experience while driving secure operational excellence. Driver of high performing teams, leveraging technology to drive business results - reliability, scalability and transformation of $MMM tech, SaaS delivery, & Platform Eng while fostering partnership with product teams to drive outcomes.

Core Competencies:

♦ Strategy & Resource Planning	♦ Global Management	♦ Secure Operations & DevSecOps
♦ Microservices Architecture	♦ Cloud Service Delivery	♦ SRE, DevOps & Infra (CI/CD)
♦ Enterprise Architecture	♦ Scaling/Resilience	♦ Innovation
♦ Platform Engineering	♦ Coaching/mentorship	♦ Public speaking

PROFESSIONAL EXPERIENCE

TURVO, INC, SAN MATEO, California (US, Asia-Pacific, Europe)   November 2020 to December 2023
SVP, Technology and Operations
- Turvo's is in the process of folding and ceasing operations, and IP will be absorbed by parent in 2024.
- Served as a member of the Turvo Executive Leadership Team, while at Turvo our customer base grew 1100%!
- Leads and drives Operational Excellence, scalability and resilient operations, and security engineering strategies for Turvo's Global Technology & SaaS Platform Delivery. Led 3 internal development scrum teams focused on Platform Engineering, Integrations, and Tools Engineering.
- Oversees all technology delivery and engineering operations inclusive of Site Reliability (SRE), Tool Eng, Infrastructure Eng (DevOps), Release Eng (CI/CD), Corporate IT, Business Systems, Security Engineering and Compliance (SecOps and Prod Sec). Led migration from native EC2 images to Kubernetes and EKS
- Manager of Managers and Directors overseeing engineering activities of multiple technical teams and SWEs in North America, EU and Asia-Pac.
- Efficiently scaled SaaS DevOps, infra, process & tooling by 400% YoY across international boundaries while keeping headcount and costs level.
- Led and built the Enterprise Security Program from ground up and achieved SOC2 type 2 for Availability, Security and Confidentiality for 2 years straight with 0 findings. Also achieved GDPR compliance for EU ops

COLLECTIVE HEALTH, INC, SAN FRANCISCO, California   April 2018 to November 2020
VP of Cloud Engineering | Operations
- Lead secure scalability and transformation of the Infra and SaaS cloud eng and platform engineering organization supporting all technology and eng platforms across 3 sites inclusive of all Infosec, Corporate IT strategy and SRE/DevOps, SaaS delivery, big data and data science platforms and cloud infrastructure ops.
- Led efforts to revamp monolithic deployments into microservice-based (Docker, Kubernetes) SaaS architecture. Drove culture change towards balanced microservices and API contract testing.
- Optimized Release and CI/CD processes for reliability, quality and security to accelerate time to market for new features by 10x. Achieved fully-automated daily new feature releases and QA automation for e2e testing.

- Focused on increasing Developer Experience and confidence in releases through SLO/SLI dashboards while re-engineering data lake architecture to facilitate rapid and accurately curated data science analytics.

SAP SUCCESSFACTORS, SOUTH SAN FRANCISCO, California (Global)   September 2016 to April 2018
CISO, VP of Info Sec and Ops | Global Data Center Ops | Prod & Info Sec | Data Privacy | Red/Blue Ops
- Served as CISO, to lead the SAP SuccessFactors Line of Business (LOB) Information Security Office, Operations Security team, Compliance (SOC2, ISO27001) and Audit teams. SuccessFactors is SAP's largest Cloud LOB with over $1B in revenues operating in 12 regional Data Centers on 5 continents, ~25K servers, including public cloud (with FISMA compliance requirements). Works in alignment and partnership with SAP Global Security and Cloud Compliance teams.
- Act as a Senior Leader of SuccessFactors Service Delivery & Operations (SDO) overseeing all infrastructure, cloud and application delivery and global operations.

STANFORD UNIVERSITY
SLAC NATIONAL ACCELERATOR LABORATORY, Menlo Park, California   September 2014 to September 2016
Associate CIO | HPC/Supercomputing | Data Center Ops | Platform Eng | Private/Public Cloud | Cyber
- Served as the Department Head for Technology Operations and as a Senior Leader within the Computing Division, reporting to the CIO. Oversee all Technology Operations including: Application Dev, Cyber Security Ops, Development Operations (DevOps), High-Performance Computing (HPC) Networking, Communications and Telecom, Data Center Management of ~30K bare metal servers supporting private and public cloud apps, Business Applications and ERP, Windows Platform Systems.
- Implemented $MMM infrastructure refresh using innovative purchase/leasing model without need for significant capital investment of federal dollars.

OPSWAT, INC., San Francisco, California, (US, Asia-Pacific, EMEA)   October 2011 to August 2014
Vice President, Technology | Hybrid Data Center - SaaS | Cyber Sec | DevOps & Infra | Global Dev Ops
- Built an Information Technology department including Cloud DevOps and Platform Eng from the ground up for start-up Network Security-focused software development and Cloud hosting provider, grew staff to support quickly growing worldwide operations and OPSWAT product hosting and cloud infrastructure.
- Work directly with CEO and senior management team to strategize on critical business matters and future product direction which resulted in more business to governments, Defense Agencies and Nuclear/Energy verticals. Partner with R&D and Product Management related to product design and future roadmap direction.

THE PRESIDIO TRUST (FEDERAL GOV), San Francisco, California   August 2006 to October 2011
Chief Information Officer
- Served as CIO and overall leader of technology and infrastructure strategy and mgmt for self-sustaining federal enclave in San Francisco; designs and implements IT strategies to meet organizational vision.

OPEN TV, San Francisco, California, EMEA, Asia-Pacific   October 2004 to August 2006
Director of Information Systems & Technology
- Served as worldwide head of global IS&T department for leading interactive TV software development enterprise (startup).

SYNARC, INC., (acquired by Bioclinica) San Francisco, California, EMEA, APAC June 2003 to August 2004
Director of Information Systems & Technology
- Spearhead global IT strategy and execution for the world's largest central radiology service dedicated to clinical trials.

EDUCATION

UNIVERSITY OF CALIFORNIA, Berkeley, California - Bachelors - Graduated 1997