

Hena Raina

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Chief Technology Officer

- 21 years of experience driving technology and digital transformation. Accelerated product delivery by 40% and increased team collaboration by 50% in 6 months.
- Saved INR 10 Cr in IT OPEX and generated \$500M revenue synergy in 3 months.
- Delivered \$50M in cost savings and achieved 85% operational efficiency.

WORK EXPERIENCE

Quonscious • MUMBAI, Maharashtra, INDIA • 09/2023 - 03/2024

Chief Technology Officer

- Led the adoption of agile methodologies, resulting in a 40% faster product delivery and a 50% boost in team collaboration, driving innovation and time-to-market in 10 weeks
- Reduced IT infrastructure costs by 20% through the implementation of cloud-based solutions, resulting in improved financial performance and increased scalability for the business.
- Drive implementation of a mobile/web application framework, resulting in a 30% increase in user engagement and a more seamless user experience within two quarters

Piramal Finance • MUMBAI, Maharashtra, INDIA • 03/2023 - 08/2023

Chief Information Officer

- Led software development, cutting IT Opex by 20, saving INR 10 Cr, elevating profitability by 25% within 8 weeks
- Implemented cybersecurity measures that reduced security incidents by 30%, safeguarding sensitive data and maintaining customer trust over 8 weeks
- Reduced IT Opex by 20, saving INR 10 Cr through cutting edge tools, increasing profitability by 25%

Valley Strong Credit Union • CALIFORNIA, USA • 01/2022 - 11/2022

Chief Digital & Technology Officer

- Generated \$500M revenue synergy through digital projects, providing board level recommendations, leading to increased business performance and profitability within 2 quarters
- Enhanced operational efficiencies by 5X, reducing KYC and onboarding time from 120 minutes to 5 minutes, resulting in a million transaction processing increase.

EDUCATION

Executive Leadership Program in Management

Indian Institute of Management
Ahmedabad
01/2024 - 01/2024

PGDP in Artificial Intelligence

Great Lakes Learning
Bangalore
01/2020 - 01/2021

BE Computer Science

Marathwada Institute Of Technology
Aurangabad,
Maharashtra, India
12/2000

SKILLS

Artificial Intelligence, Business Intelligence, Business Process Reengineering, Cloud Strategy, Coding, compliance, Core Banking, Customer Experience, Customer Satisfaction, Cybersecurity Strategy, Data Strategy, Digital Customer Acquisition,

- Directed digital transformation resulting in a 30% boost in online sales, generating \$5M in additional revenue annually.

Mantrah Strategic Partners • 12/2017 - 01/2022

Executive Director It

- Enhanced customer support services by 600%, slashed outages by 60, and preserved USD 25 Mn, leading to improved operational efficiency and cost savings.
- Identified and recommended \$250M in operating expense reduction opportunities across shared services functions, resulting in improved cost efficiency and increased profitability.

Jp Morgan Chase • NEW YORK, New York, USA • 09/2014 - 11/2017

Vice President Technology

- Led the implementation of automation initiatives, saving USD 50M, increasing operational efficiency to 85%, and driving client satisfaction to 90%.

Iexcel Solutions • NEW YORK, New York, USA • 07/2011 - 08/2014

Strategic Advisor

- Oversaw entire technology platform, achieving Minimum Marketable Product (MMP) and developing leadership capabilities. Maintained best practices, ensuring timely solution delivery.

Credit Suisse • NEW YORK, New York, USA • 07/2008 - 07/2011

Vice President

- Led Risk technology team in establishing business requirements, map solutions, and strategic direction for over USD 8M in technology projects, achieving 75% operational efficiency

Infosys Technologies • NEW YORK, New York, USA • 12/2000 - 05/2008

Technology Lead

- Developed strategic technology partnerships, resulting in timely delivery of solutions, maintaining industry best practices and standards.

Digital Marketing
Planning, Digital
Transformation,
Emerging Technologies,
Financial Management
Software, Financial
Services, Global
Operations, Information
Security Awareness,
Leadership, Machine
Learning, Management,
Operating Expense,
Operational Efficiency,
Partnership, Performance
Tuning, Planning Process,
Research, Revenue
Growth, Speech
Analytics, stakeholders,
Team Leading,
Technology Projects