
TIMOTHY ROBERTS, PMP, SMC

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CANDIDATE FOR FRACTIONAL TECHNOLOGY LEADERSHIP ROLE

Actively seeking a fractional role, backed by a record of achievement in executing strategic plans to enhance financial products and services, ensuring alignment with organizational goals and market demands.

- ❑ **Innovative executive with a 15+ year trajectory of leading cross-functional** teams with projects including regulatory deliverables.
- ❑ **Led Citigroup, Goldman Sachs, and Walt Disney Company** through senior level sponsored actions
- ❑ **Excelled in building and guiding high-performance teams** to surpass ambitious targets and cultivate an Agile culture, while addressing challenges with governance, technical architecture, goal alignment, stakeholder support, technology integration, technical debt, and legacy environments.
- ❑ **Continuous self learner** and holds credentials from Harvard and NYU, with a proven track record of managing budgets over \$50M and leading large teams.
- ❑ **Integrates a strategic understanding** of cloud technologies, data analytics, and cybersecurity, underpinning a forward-thinking approach to technological adoption and innovation at the executive level to achieve business goals.

Core Skills and Competencies

- Strategic Leadership
- Product Management
- Financial Markets
- Banking Activities
- Business Administration
- Competitive Landscape
- Customer Needs
- Dynamic Environment
- Team Collaboration
- Financial Analysis
- Identify Opportunities
- Define & Track KPIs
- Market Dynamics
- Multiple Priorities
- Product Innovation
- Ensure Compliance
- Professional Growth
- Mentoring
- Regulatory Standards
- Revenue Growth
- Sound Decision Making
- Talent Development
- Communication
- Negotiation
- Monitor Industry Trends
- Forecasting
- Stakeholder Relationships
- Leadership Skills
- Continuous Learning
- Presentation Skills
- Strategic Planning
- Strategic Thinker

Executive Achievements

Transformation Leadership: Drove Goldman Sachs' digital pipeline uplift of over 300 applications spanning multiple LOBs.

Compliance Excellence: Guided Citibank to full compliance by simplifying and clarifying the prioritization of complex credit risk standards, ensuring stakeholder adherence.

Cost Management: Achieved a reduction in technology budget in release management budget for Walt Disney ABC television by strategically leveraging legacy software.

Innovation & Efficiency: Reduced DevOps staff by automating release and deployment processes, eliminating the need for manual upgrades.

Executive Experience

CITIGROUP | Jersey City, NJ

2020 to 2023

Vice President, Senior Manager—BCMA

- **Transformation Leadership:** Streamlined BCMA operations and client service by reengineering processes, simplifying goals to overcome employee resistance, and building self-sufficiency.
- **Governance:** Leveraged KPIs to identify delivery gaps, and designed framework that allowed business analyst in respective LOBs more transparency in backlog creations, development, testing, and status to reach target operating model while also adhering to compliance requirements.
- **Change Management:** Implemented Agile with a scrum kanban hybrid, improving defect resolution by 40% and instilling a culture of ongoing enhancement improving client experience.
- **Program Governance:** Achieved 100% milestone completion in BCMA portfolio governance, improving stakeholder management and using recognition programs to highlight and develop compliance expertise.

JP MORGAN CHASE | New York, NY

2018 to 2019

Vice President, Operations Manager—Wellness Program, Development Manager—Wellness Program

- **Strategic Process Integration:** Directed the strategic integration of product management, demand management, testing, and development processes, to modularize architecture across IAM enable product managers monitor drive delivery of key initiatives to enhance functional design and manage change..
- **Innovation & Technology Modernization:** Pioneered the development of an authentication platform utilizing distributed technologies, advancing operational agility, and promoting Test-Driven Development.
- **Agile Leadership:** Directed Agile program management, significantly increasing scrum team velocity and enhancing stakeholder engagement through effective facilitation of key meetings which led reallocation of key SMEs to cover strategic initiatives.

Consulting Experience

BANK OF AMERICA (on behalf of Signature Consultants) | Jersey City, NJ 2023 to Present

Project Manager V, Team Lead

- **Process Optimization:** Spearheaded the consolidation of test data for critical services, enhancing C-Suite assurance and monitoring capabilities and adhering to compliance requirements and business objectives.
- **Innovation Leadership:** Developed and implemented a dashboard for real-time C-Suite executive updates, fostering enhanced decision-making and transparency.

BNY MELLON (Consultant) | New York, NY 2018

Project Manager—MQ Migration

- **Migration Leadership:** Commanded the strategic MQ systems migration, ensuring seamless integration and minimal operational impact, while refining project management and compliance reporting processes.

MORGAN STANLEY (Consultant) | New York, NY 2017

Program and Development Manager—Desktop Financial Applications

- **Application Development:** Oversaw the lifecycle management of desktop financial applications, enhancing client data accessibility and streamlining release timelines for front office operations.

S&P GLOBAL (Consultant) | New York, NY 2017

Agile Program Manager—Market Data

- **Agile Transformation:** Led the Agile transformation for the Market Data portfolio, bolstering cross-team collaboration and adopting Agile SAFe methodology to meet enterprise standards and enter new markets.

FREUDON.COM | New York, NY 2016

Agile Program Development Manager—Financial Platforms

- **Innovative Platform Development:** Developed groundbreaking mobile banking technology for international markets, introducing a crowdfunding platform that empowered entrepreneurs in developing countries.

GOLDMAN SACHS (Consultant) | New York, NY 2014 to 2016

Program Manager, Operations Technology

- **Continuous Delivery Leadership:** Facilitated the transition of .Net applications to a new software repository, championing continuous delivery systems and guiding SDLC model adoption across teams.

EARLY CAREER

Walt Disney Company | *Agile Project Manager, Program Manager*

- Pioneered ABC's streaming service and leveraged AI for advertising, enhancing deployment automation to reduce time to market by 40%; spearheaded Agile practices; and led data-driven decision-making.

Education

Bachelor of Science in Computer Engineering | Tufts University
Advanced Course in Managerial Finance | Harvard University
Corporate Finance | New York University